While reengineering has transformed health care organizations and allowed huge performance improvements, leaders and managers now need new skills and tools to successfully lead the process-centered organization. This book provides comprehensive theories, methodologies and cutting edge strategies for managing the process-centered organization. It provides nurse executives and managers with a comprehensive reference for approaching, implementing and evaluating their own processes.

Publication Year: 1999
Edition: 1
Author/Editor: Smith, Suzanne P.; Flarey, Dominick L.
Publisher: Jones & Bartlett Learning
ISBN: 978-0-834-21249-7
Doody's Star Rating®: ★★★★★ Score: 94
Platform: Ovid
Product Type: Book
Speciality: Management
Language: English
Pages: 386
Illustrations: 0